

Demographics

Gender	N	%	Current Class Load	N	%
Female	123	53.02%	Full-time	216	90.38%
Male	109	46.98%	Part-time	23	9.62%
Total	232	100.00%	Total	239	100.00%
No Response	56		No Response	49	

Age	N	%	Class Level	N	%
18 and under	17	7.17%	Freshman	63	25.20%
19 to 24	206	86.92%	Sophomore	67	26.80%
25 to 34	9	3.80%	Junior	53	21.20%
35 to 44	2	0.84%	Senior	62	24.80%
45 and over	3	1.27%	Special student	2	0.80%
Total	237	100.00%	Graduate/Professional	0	0.00%
No Response	51		Other class level	3	1.20%
			Total	250	100.00%
			No Response	38	

Ethnicity/Race	N	%	Current GPA	N	%
Alaskan Native	0	0.00%	No credits earned	3	1.09%
American Indian	5	1.87%	1.99 or below	2	0.72%
Asian	1	0.37%	2.0 - 2.49	18	6.52%
Black/African-American	8	3.00%	2.5 - 2.99	33	11.96%
Hispanic or Latino (and Puerto Rican)	8	3.00%	3.0 - 3.49	79	28.62%
Native Hawaiian or Pacific Islander	1	0.37%	3.5 or above	141	51.09%
White/Caucasian	226	84.64%	Total	276	100.00%
Multi-racial	14	5.24%	No Response	12	
Other race	4	1.50%			
Total	267	100.00%			
No Response	21				

Current Enrollment Status	N	%	Educational Goal	N	%
Day	270	98.54%	Associate degree	13	4.80%
Evening	3	1.09%	Bachelor's degree	225	83.03%
Weekend	1	0.36%	Master's degree	17	6.27%
Total	274	100.00%	Doctorate or professional degree	12	4.43%
No Response	14		Certification (initial/renewal)	0	0.00%
			Self-improvement/pleasure	1	0.37%
			Job-related training	0	0.00%
			Other educational goal	3	1.11%
			Total	271	100.00%
			No Response	17	

Demographics

Employment			Plan to Transfer		
	N	%		N	%
Full-time off campus	15	5.43%	Yes I plan to transfer	20	8.10%
Part-time off campus	116	42.03%	No I do not plan to transfer	227	91.90%
Full-time on campus	24	8.70%	Total	247	100.00%
Part-time on campus	70	25.36%	No Response	41	
Not employed	51	18.48%			
Total	276	100.00%			
No Response	12				
Current Residence			Organization Memberships		
	N	%		N	%
Residence hall	177	66.79%	No organization memberships	173	61.35%
Fraternity/Sorority	0	0.00%	One or two organization memberships	100	35.46%
Own house	11	4.15%	Three or four organization memberships	8	2.84%
Rent room or apt off campus	61	23.02%	Five or more organization memberships	1	0.35%
Parent's home	12	4.53%	Total	282	100.00%
Other residence	4	1.51%	No Response	6	
Total	265	100.00%			
No Response	23				
Residence Classification			Tuition Source		
	N	%		N	%
In-state	111	41.73%	Scholarships	82	28.98%
Out-of-state	145	54.51%	Financial aid	86	30.39%
International (not U.S. citizen)	10	3.76%	Family contributions	60	21.20%
Total	266	100.00%	Self support	45	15.90%
No Response	22		Other tuition source	10	3.53%
			Total	283	100.00%
			No Response	5	
Institution Was My			How many hours a week do you currently work at a paying job?		
	N	%		N	%
1st choice	205	74.82%	None	50	17.73%
2nd choice	47	17.15%	Fewer than 10 hours	35	12.41%
3rd choice or lower	22	8.03%	10-15 hours	74	26.24%
Total	274	100.00%	16-20 hours	66	23.40%
No Response	14		21-30 hours	41	14.54%
			31-40 hours	16	5.67%
			Total	282	100.00%
			No Response	6	
Did Transfer Here					
	N	%			
Yes transferred here	53	21.20%			
No did not transfer here	197	78.80%			
Total	250	100.00%			
No Response	38				

Demographics

Institution Question 2	N	%
Campus item 2 - Answer 1	0	0%
Campus item 2 - Answer 2	0	0%
Campus item 2 - Answer 3	0	0%
Campus item 2 - Answer 4	0	0%
Campus item 2 - Answer 5	0	0%
Campus item 2 - Answer 6	0	0%
Total	0	100.00%
No Response	288	

Group Code	N	%
2000: AA in Christian Ministry	8	2.82%
2001: AA in Worship and Music	1	0.35%
2002: AA in Intercultural Studies	3	1.06%
4001: BA - Biblical Communication/ Preaching	22	7.75%
4002: BA - Biblical Justice	17	5.99%
4003: BA - Children's Ministry	16	5.63%
4004: BA - Christian Formation	6	2.11%
4005: BA - Church Planting	4	1.41%
4007: BA - General Ministry	36	12.68%
4008: BA - Intercultural Studies	19	6.69%
4010: BA - Psychology and Counseling	31	10.92%
4011: BA - Student Ministry	30	10.56%
4013: BA - Worship Ministry	9	3.17%
4014: BA - Creative Arts	5	1.76%
4015: BA in Worship and Music	4	1.41%
4016: BA - Organizational Leadership	7	2.46%
4021: BA - Bible and Intercultural Studies (Double major)	5	1.76%
4024: BA in Bible and Interdisciplinary Studies (Dual Degree with MSSU)	32	11.27%
4030: BA in Bible and Ministry	6	2.11%
4031: BA in Bible and Intercultural Studies (2 year)	1	0.35%
5000: BTh (Bachelor of Theology)	14	4.93%
9000: Non degree seeking	2	0.70%
9999: Undecided	6	2.11%
Total	284	100.00%
No Response	4	

Strategic Planning Overview

Strengths and Challenges

Strengths

- 46. Campus item: I am growing spiritually
- 36. The quality of instruction I receive in most of my classes is excellent.
- 4. The content of the courses within my major is valuable.
- 31. Students are made to feel welcome here.
- 50. Campus item: Chapel services continued positively to my spiritual growth
- 1. The campus staff are caring and helpful.
- 41. Tuition paid is a worthwhile investment.
- 21. My academic advisor is knowledgeable about requirements in my major.
- 23. I am able to register for classes I need with few conflicts.
- 40. Faculty are usually available to students outside of class (during office hours, by phone or by e-mail).
- 9. Library resources and services are adequate.

Challenges

- 48. Campus item: The school is an inclusive community
- 14. Faculty are fair and unbiased in their treatment of individual students.
- 3. The campus is safe and secure for all students.
- 42. Students are free to express their ideas on this campus.
- 32. Faculty provide timely feedback about my academic progress.
- 49. Campus item: My life/mentor group experiences encourage community and spiritual growth
- 28. Security staff respond quickly to calls for assistance.

Strategic Planning Overview Benchmarks

Higher Satisfaction vs. National Four-Year Privates Form B

- 36. The quality of instruction I receive in most of my classes is excellent.
- 4. The content of the courses within my major is valuable.
- 31. Students are made to feel welcome here.
- 1. The campus staff are caring and helpful.
- 41. Tuition paid is a worthwhile investment.
- 14. Faculty are fair and unbiased in their treatment of individual students.
- 43. Mentors are available to guide my life and career goals.
- 21. My academic advisor is knowledgeable about requirements in my major.
- 42. Students are free to express their ideas on this campus.
- 23. I am able to register for classes I need with few conflicts.
- 17. There are sufficient courses within my program of study available each term.
- 24. I receive the help I need to apply my academic major to my career goals.
- 40. Faculty are usually available to students outside of class (during office hours, by phone or by e-mail).
- 5. Administrators are available to hear students' concerns.
- 19. Residence hall staff are concerned about me as an individual.
- 9. Library resources and services are adequate.
- 32. Faculty provide timely feedback about my academic progress.
- 8. Financial aid awards are announced in time to be helpful in college planning.
- 26. Counseling services are available if I need them.
- 44. On the whole, the campus is well-maintained.

Higher Importance vs. National Four-Year Privates Form B

- 36. The quality of instruction I receive in most of my classes is excellent.
- 4. The content of the courses within my major is valuable.
- 31. Students are made to feel welcome here.
- 1. The campus staff are caring and helpful.
- 41. Tuition paid is a worthwhile investment.
- 14. Faculty are fair and unbiased in their treatment of individual students.
- 43. Mentors are available to guide my life and career goals.
- 42. Students are free to express their ideas on this campus.
- 5. Administrators are available to hear students' concerns.
- 19. Residence hall staff are concerned about me as an individual.
- 9. Library resources and services are adequate.
- 26. Counseling services are available if I need them.

Institutional Summary
Scales: In Order of Importance

Scale	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
Student Centeredness	6.53	6.24 / 0.86	0.29	6.32	5.43 / 1.23	0.89	0.81 ***
Campus Climate	6.49	6.06 / 0.84	0.43	6.30	5.45 / 1.14	0.85	0.61 ***
Instructional Effectiveness	6.44	6.12 / 0.74	0.32	6.38	5.58 / 1.05	0.80	0.54 ***
Registration Effectiveness	6.30	6.01 / 0.87	0.29	6.29	5.18 / 1.23	1.11	0.83 ***
Campus Life	6.27	5.47 / 1.13	0.80	6.13	4.88 / 1.39	1.25	0.59 ***
Campus Services	6.27	6.04 / 0.80	0.23	6.20	5.59 / 1.07	0.61	0.45 ***
Safety and Security	6.24	5.53 / 1.14	0.71	6.23	5.13 / 1.26	1.10	0.40 ***
Academic Advising Effectiveness	6.23	5.85 / 1.09	0.38	6.32	5.53 / 1.31	0.79	0.32 ***
Recruitment and Financial Aid Effectiveness	6.23	5.92 / 0.97	0.31	6.15	5.26 / 1.28	0.89	0.66 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 36823 records.

Institutional Summary

Items: In Order of Importance

Item	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
46. Campus item: I am growing spiritually	6.88	6.61 / 0.84	0.27				
4. The content of the courses within my major is valuable.	6.80	6.25 / 1.09	0.55	6.60	5.73 / 1.30	0.87	0.52 ***
36. The quality of instruction I receive in most of my classes is excellent.	6.80	6.46 / 0.85	0.34	6.57	5.64 / 1.37	0.93	0.82 ***
31. Students are made to feel welcome here.	6.72	6.26 / 1.21	0.46	6.42	5.70 / 1.49	0.72	0.56 ***
50. Campus item: Chapel services continued positively to my spiritual growth	6.69	6.46 / 1.04	0.23				
1. The campus staff are caring and helpful.	6.67	6.50 / 0.79	0.17	6.40	5.69 / 1.31	0.71	0.81 ***
41. Tuition paid is a worthwhile investment.	6.67	6.25 / 1.09	0.42	6.49	5.12 / 1.71	1.37	1.13 ***
48. Campus item: The school is an inclusive community	6.66	5.74 / 1.48	0.92				
14. Faculty are fair and unbiased in their treatment of individual students.	6.63	6.01 / 1.25	0.62	6.44	5.47 / 1.53	0.97	0.54 ***
43. Mentors are available to guide my life and career goals.	6.63	6.10 / 1.24	0.53	6.19	5.36 / 1.58	0.83	0.74 ***
3. The campus is safe and secure for all students.	6.62	6.04 / 1.24	0.58	6.53	5.91 / 1.33	0.62	0.13
21. My academic advisor is knowledgeable about requirements in my major.	6.62	6.30 / 1.27	0.32	6.51	5.87 / 1.48	0.64	0.43 ***
42. Students are free to express their ideas on this campus.	6.57	5.98 / 1.29	0.59	6.31	5.38 / 1.63	0.93	0.60 ***
47. Campus item: I know at least one faculty member well	6.57	6.10 / 1.45	0.47				
23. I am able to register for classes I need with few conflicts.	6.52	6.26 / 1.11	0.26	6.49	5.23 / 1.67	1.26	1.03 ***

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Institutional Summary

Items: In Order of Importance

Item	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
17. There are sufficient courses within my program of study available each term.	6.51	6.01 / 1.22	0.50	6.48	5.35 / 1.59	1.13	0.66 ***
24. I receive the help I need to apply my academic major to my career goals.	6.50	6.05 / 1.26	0.45	6.46	5.60 / 1.46	0.86	0.45 ***
40. Faculty are usually available to students outside of class (during office hours, by phone or by e-mail).	6.50	6.44 / 0.87	0.06	6.40	5.90 / 1.30	0.50	0.54 ***
5. Administrators are available to hear students' concerns.	6.48	6.15 / 1.21	0.33	6.27	5.31 / 1.56	0.96	0.84 ***
9. Library resources and services are adequate.	6.44	6.26 / 0.99	0.18	6.16	5.72 / 1.40	0.44	0.54 ***
19. Residence hall staff are concerned about me as an individual.	6.44	6.12 / 1.42	0.32	5.88	5.25 / 1.65	0.63	0.87 ***
32. Faculty provide timely feedback about my academic progress.	6.42	5.86 / 1.21	0.56	6.39	5.39 / 1.48	1.00	0.47 ***
49. Campus item: My life/mentor group experiences encourage community and spiritual growth	6.42	5.69 / 1.62	0.73				
8. Financial aid awards are announced in time to be helpful in college planning.	6.41	6.04 / 1.26	0.37	6.30	5.28 / 1.61	1.02	0.76 ***
28. Security staff respond quickly to calls for assistance.	6.41	5.58 / 1.60	0.83	6.33	5.37 / 1.64	0.96	0.21
26. Counseling services are available if I need them.	6.37	6.01 / 1.44	0.36	6.06	5.68 / 1.44	0.38	0.33 ***
44. On the whole, the campus is well-maintained.	6.36	6.03 / 1.22	0.33	6.30	5.74 / 1.44	0.56	0.29 ***
34. There are adequate services to help me decide upon a career.	6.35	5.96 / 1.24	0.39	6.24	5.40 / 1.52	0.84	0.56 ***
39. Student disciplinary procedures are fair.	6.34	5.92 / 1.43	0.42	6.20	5.26 / 1.66	0.94	0.66 ***
22. This campus provides online access to services I need.	6.32	6.03 / 1.24	0.29	6.31	5.64 / 1.42	0.67	0.39 ***

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 *** Difference statistically significant at the .001 level

National Group Means are based on 36823 records.

Institutional Summary
Items: In Order of Importance

Item	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
33. Admissions counselors accurately portray the campus in their recruiting practices.	6.32	6.01 / 1.35	0.31	6.16	5.33 / 1.58	0.83	0.68 ***
25. I am able to take care of college-related business at times that are convenient for me.	6.31	5.92 / 1.24	0.39	6.27	5.47 / 1.42	0.80	0.45 ***
6. Billing policies are reasonable.	6.29	5.91 / 1.20	0.38	6.16	4.88 / 1.67	1.28	1.03 ***
52. Campus item: The Ministry Center provides opportunities for Christian service, career counseling, and job placement.	6.28	6.20 / 1.07	0.08				
13. Living conditions in the residence halls are comfortable.	6.27	4.94 / 1.58	1.33	6.24	4.86 / 1.72	1.38	0.08
37. There is a strong commitment to diversity on this campus.	6.25	5.71 / 1.40	0.54	5.87	5.41 / 1.57	0.46	0.30 **
27. This institution helps me identify resources to finance my education.	6.24	5.37 / 1.47	0.87	6.20	4.99 / 1.69	1.21	0.38 ***
53. Campus item: New student orientation services help students adjust to college	6.23	5.78 / 1.34	0.45				
60. Personal recommendations as factor in decision to enroll.	6.22			5.80			
45. Student activity fees are put to good use.	6.21	5.54 / 1.49	0.67	6.16	4.84 / 1.78	1.32	0.70 ***
35. I seldom get the "run-around" when seeking information on this campus.	6.20	6.03 / 1.24	0.17	6.17	4.98 / 1.77	1.19	1.05 ***
16. My academic advisor is available when I need help.	6.19	6.15 / 1.17	0.04	6.36	5.67 / 1.54	0.69	0.48 ***
11. Financial aid counseling is available if I need it.	6.16	6.04 / 1.24	0.12	6.10	5.30 / 1.57	0.80	0.74 ***
59. Future career opportunities as factor in decision to enroll.	6.14			6.38			
2. Registration processes and procedures are convenient.	6.10	5.93 / 1.12	0.17	6.23	5.13 / 1.54	1.10	0.80 ***

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Institutional Summary Items: In Order of Importance

Item	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
57. Financial assistance as factor in decision to enroll.	6.10			6.23			
58. Academic reputation as factor in decision to enroll.	6.08			6.23			
10. My academic advisor helps me set goals to work toward.	6.07	5.49 / 1.49	0.58	6.23	5.37 / 1.70	0.86	0.12
30. There is an adequate selection of food available on campus.	6.07	4.88 / 1.75	1.19	6.15	4.27 / 1.99	1.88	0.61 ***
7. Admissions staff provide personalized attention prior to enrollment.	6.03	6.16 / 1.15	-0.13	6.01	5.38 / 1.54	0.63	0.78 ***
38. I receive ongoing feedback about progress toward my academic goals.	6.03	5.46 / 1.45	0.57	6.18	5.19 / 1.55	0.99	0.27 **
51. Campus item: Special on-campus events (P-T, Global Awareness, Faith Forum) enhance student learning	6.02	5.96 / 1.37	0.06				
18. Parking lots are well-lighted and secure.	6.01	5.67 / 1.35	0.34	6.04	5.21 / 1.63	0.83	0.46 ***
56. Cost as factor in decision to enroll.	6.01			6.16			
55. Campus item: Student activities (ex. Fallzark, PJs with the President, Welcome Week) enhance the student experience.	6.00	6.16 / 1.28	-0.16				
20. Tutoring services are readily available.	5.96	6.44 / 0.90	-0.48	6.01	5.62 / 1.46	0.39	0.82 ***
12. The amount of student parking space on campus is adequate.	5.92	4.83 / 1.69	1.09	6.00	4.02 / 2.09	1.98	0.81 ***
63. Campus visits as factor in decision to enroll.	5.86			5.58			
15. Computer labs are adequate and accessible.	5.45	5.36 / 1.50	0.09	6.10	5.66 / 1.44	0.44	-0.30 **
54. Campus item: A variety of intramural athletic opportunities are offered.	5.43	5.77 / 1.46	-0.34				

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 *** Difference statistically significant at the .001 level

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Institutional Summary
Items: In Order of Importance

Item	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
29. Faculty use a variety of technology and media in the classroom.	5.41	5.78 / 1.19	-0.37	5.74	5.58 / 1.37	0.16	0.20 *
62. Information on the campus Web site as factor in decision to enroll.	4.95			5.44			
61. Distance from campus as factor in decision to enroll.	4.56			5.36			

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 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 36823 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Academic Advising Effectiveness

Scale/Item	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
ACADEMIC ADVISING EFFECTIVENESS	6.23	5.85 / 1.09	0.38	6.32	5.53 / 1.31	0.79	0.32 ***
10. My academic advisor helps me set goals to work toward.	6.07	5.49 / 1.49	0.58	6.23	5.37 / 1.70	0.86	0.12
16. My academic advisor is available when I need help.	6.19	6.15 / 1.17	0.04	6.36	5.67 / 1.54	0.69	0.48 ***
21. My academic advisor is knowledgeable about requirements in my major.	6.62	6.30 / 1.27	0.32	6.51	5.87 / 1.48	0.64	0.43 ***
38. I receive ongoing feedback about progress toward my academic goals.	6.03	5.46 / 1.45	0.57	6.18	5.19 / 1.55	0.99	0.27 **

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 36823 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Campus Climate

Scale/Item	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
CAMPUS CLIMATE	6.49	6.06 / 0.84	0.43	6.30	5.45 / 1.14	0.85	0.61 ***
3. The campus is safe and secure for all students.	6.62	6.04 / 1.24	0.58	6.53	5.91 / 1.33	0.62	0.13
5. Administrators are available to hear students' concerns.	6.48	6.15 / 1.21	0.33	6.27	5.31 / 1.56	0.96	0.84 ***
31. Students are made to feel welcome here.	6.72	6.26 / 1.21	0.46	6.42	5.70 / 1.49	0.72	0.56 ***
35. I seldom get the "run-around" when seeking information on this campus.	6.20	6.03 / 1.24	0.17	6.17	4.98 / 1.77	1.19	1.05 ***
37. There is a strong commitment to diversity on this campus.	6.25	5.71 / 1.40	0.54	5.87	5.41 / 1.57	0.46	0.30 **
41. Tuition paid is a worthwhile investment.	6.67	6.25 / 1.09	0.42	6.49	5.12 / 1.71	1.37	1.13 ***
42. Students are free to express their ideas on this campus.	6.57	5.98 / 1.29	0.59	6.31	5.38 / 1.63	0.93	0.60 ***
44. On the whole, the campus is well-maintained.	6.36	6.03 / 1.22	0.33	6.30	5.74 / 1.44	0.56	0.29 ***

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 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 36823 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Campus Life

Scale/Item	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
CAMPUS LIFE	6.27	5.47 / 1.13	0.80	6.13	4.88 / 1.39	1.25	0.59 ***
13. Living conditions in the residence halls are comfortable.	6.27	4.94 / 1.58	1.33	6.24	4.86 / 1.72	1.38	0.08
19. Residence hall staff are concerned about me as an individual.	6.44	6.12 / 1.42	0.32	5.88	5.25 / 1.65	0.63	0.87 ***
30. There is an adequate selection of food available on campus.	6.07	4.88 / 1.75	1.19	6.15	4.27 / 1.99	1.88	0.61 ***
39. Student disciplinary procedures are fair.	6.34	5.92 / 1.43	0.42	6.20	5.26 / 1.66	0.94	0.66 ***
45. Student activity fees are put to good use.	6.21	5.54 / 1.49	0.67	6.16	4.84 / 1.78	1.32	0.70 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 36823 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Campus Services

Scale/Item	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
CAMPUS SERVICES	6.27	6.04 / 0.80	0.23	6.20	5.59 / 1.07	0.61	0.45 ***
9. Library resources and services are adequate.	6.44	6.26 / 0.99	0.18	6.16	5.72 / 1.40	0.44	0.54 ***
15. Computer labs are adequate and accessible.	5.45	5.36 / 1.50	0.09	6.10	5.66 / 1.44	0.44	-0.30 **
20. Tutoring services are readily available.	5.96	6.44 / 0.90	-0.48	6.01	5.62 / 1.46	0.39	0.82 ***
22. This campus provides online access to services I need.	6.32	6.03 / 1.24	0.29	6.31	5.64 / 1.42	0.67	0.39 ***
24. I receive the help I need to apply my academic major to my career goals.	6.50	6.05 / 1.26	0.45	6.46	5.60 / 1.46	0.86	0.45 ***
26. Counseling services are available if I need them.	6.37	6.01 / 1.44	0.36	6.06	5.68 / 1.44	0.38	0.33 ***
34. There are adequate services to help me decide upon a career.	6.35	5.96 / 1.24	0.39	6.24	5.40 / 1.52	0.84	0.56 ***
43. Mentors are available to guide my life and career goals.	6.63	6.10 / 1.24	0.53	6.19	5.36 / 1.58	0.83	0.74 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 36823 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Instructional Effectiveness

Scale/Item	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
INSTRUCTIONAL EFFECTIVENESS	6.44	6.12 / 0.74	0.32	6.38	5.58 / 1.05	0.80	0.54 ***
4. The content of the courses within my major is valuable.	6.80	6.25 / 1.09	0.55	6.60	5.73 / 1.30	0.87	0.52 ***
14. Faculty are fair and unbiased in their treatment of individual students.	6.63	6.01 / 1.25	0.62	6.44	5.47 / 1.53	0.97	0.54 ***
17. There are sufficient courses within my program of study available each term.	6.51	6.01 / 1.22	0.50	6.48	5.35 / 1.59	1.13	0.66 ***
29. Faculty use a variety of technology and media in the classroom.	5.41	5.78 / 1.19	-0.37	5.74	5.58 / 1.37	0.16	0.20 *
32. Faculty provide timely feedback about my academic progress.	6.42	5.86 / 1.21	0.56	6.39	5.39 / 1.48	1.00	0.47 ***
36. The quality of instruction I receive in most of my classes is excellent.	6.80	6.46 / 0.85	0.34	6.57	5.64 / 1.37	0.93	0.82 ***
40. Faculty are usually available to students outside of class (during office hours, by phone or by e-mail).	6.50	6.44 / 0.87	0.06	6.40	5.90 / 1.30	0.50	0.54 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 36823 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Recruitment and Financial Aid Effectiveness

Scale/Item	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
RECRUITMENT AND FINANCIAL AID EFFECTIVENESS	6.23	5.92 / 0.97	0.31	6.15	5.26 / 1.28	0.89	0.66 ***
7. Admissions staff provide personalized attention prior to enrollment.	6.03	6.16 / 1.15	-0.13	6.01	5.38 / 1.54	0.63	0.78 ***
8. Financial aid awards are announced in time to be helpful in college planning.	6.41	6.04 / 1.26	0.37	6.30	5.28 / 1.61	1.02	0.76 ***
11. Financial aid counseling is available if I need it.	6.16	6.04 / 1.24	0.12	6.10	5.30 / 1.57	0.80	0.74 ***
27. This institution helps me identify resources to finance my education.	6.24	5.37 / 1.47	0.87	6.20	4.99 / 1.69	1.21	0.38 ***
33. Admissions counselors accurately portray the campus in their recruiting practices.	6.32	6.01 / 1.35	0.31	6.16	5.33 / 1.58	0.83	0.68 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 36823 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Registration Effectiveness

Scale/Item	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
REGISTRATION EFFECTIVENESS	6.30	6.01 / 0.87	0.29	6.29	5.18 / 1.23	1.11	0.83 ***
2. Registration processes and procedures are convenient.	6.10	5.93 / 1.12	0.17	6.23	5.13 / 1.54	1.10	0.80 ***
6. Billing policies are reasonable.	6.29	5.91 / 1.20	0.38	6.16	4.88 / 1.67	1.28	1.03 ***
23. I am able to register for classes I need with few conflicts.	6.52	6.26 / 1.11	0.26	6.49	5.23 / 1.67	1.26	1.03 ***
25. I am able to take care of college-related business at times that are convenient for me.	6.31	5.92 / 1.24	0.39	6.27	5.47 / 1.42	0.80	0.45 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 36823 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Safety and Security

Scale/Item	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
SAFETY AND SECURITY	6.24	5.53 / 1.14	0.71	6.23	5.13 / 1.26	1.10	0.40 ***
3. The campus is safe and secure for all students.	6.62	6.04 / 1.24	0.58	6.53	5.91 / 1.33	0.62	0.13
12. The amount of student parking space on campus is adequate.	5.92	4.83 / 1.69	1.09	6.00	4.02 / 2.09	1.98	0.81 ***
18. Parking lots are well-lighted and secure.	6.01	5.67 / 1.35	0.34	6.04	5.21 / 1.63	0.83	0.46 ***
28. Security staff respond quickly to calls for assistance.	6.41	5.58 / 1.60	0.83	6.33	5.37 / 1.64	0.96	0.21

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 36823 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Student Centeredness

Scale/Item	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
STUDENT CENTEREDNESS	6.53	6.24 / 0.86	0.29	6.32	5.43 / 1.23	0.89	0.81 ***
1. The campus staff are caring and helpful.	6.67	6.50 / 0.79	0.17	6.40	5.69 / 1.31	0.71	0.81 ***
5. Administrators are available to hear students' concerns.	6.48	6.15 / 1.21	0.33	6.27	5.31 / 1.56	0.96	0.84 ***
31. Students are made to feel welcome here.	6.72	6.26 / 1.21	0.46	6.42	5.70 / 1.49	0.72	0.56 ***
35. I seldom get the "run-around" when seeking information on this campus.	6.20	6.03 / 1.24	0.17	6.17	4.98 / 1.77	1.19	1.05 ***

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National Group Means are based on 36823 records.

Institutional Summary

Items: In Sequential Order

Item	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
1. The campus staff are caring and helpful.	6.67	6.50 / 0.79	0.17	6.40	5.69 / 1.31	0.71	0.81 ***
2. Registration processes and procedures are convenient.	6.10	5.93 / 1.12	0.17	6.23	5.13 / 1.54	1.10	0.80 ***
3. The campus is safe and secure for all students.	6.62	6.04 / 1.24	0.58	6.53	5.91 / 1.33	0.62	0.13
4. The content of the courses within my major is valuable.	6.80	6.25 / 1.09	0.55	6.60	5.73 / 1.30	0.87	0.52 ***
5. Administrators are available to hear students' concerns.	6.48	6.15 / 1.21	0.33	6.27	5.31 / 1.56	0.96	0.84 ***
6. Billing policies are reasonable.	6.29	5.91 / 1.20	0.38	6.16	4.88 / 1.67	1.28	1.03 ***
7. Admissions staff provide personalized attention prior to enrollment.	6.03	6.16 / 1.15	-0.13	6.01	5.38 / 1.54	0.63	0.78 ***
8. Financial aid awards are announced in time to be helpful in college planning.	6.41	6.04 / 1.26	0.37	6.30	5.28 / 1.61	1.02	0.76 ***
9. Library resources and services are adequate.	6.44	6.26 / 0.99	0.18	6.16	5.72 / 1.40	0.44	0.54 ***
10. My academic advisor helps me set goals to work toward.	6.07	5.49 / 1.49	0.58	6.23	5.37 / 1.70	0.86	0.12
11. Financial aid counseling is available if I need it.	6.16	6.04 / 1.24	0.12	6.10	5.30 / 1.57	0.80	0.74 ***
12. The amount of student parking space on campus is adequate.	5.92	4.83 / 1.69	1.09	6.00	4.02 / 2.09	1.98	0.81 ***
13. Living conditions in the residence halls are comfortable.	6.27	4.94 / 1.58	1.33	6.24	4.86 / 1.72	1.38	0.08
14. Faculty are fair and unbiased in their treatment of individual students.	6.63	6.01 / 1.25	0.62	6.44	5.47 / 1.53	0.97	0.54 ***
15. Computer labs are adequate and accessible.	5.45	5.36 / 1.50	0.09	6.10	5.66 / 1.44	0.44	-0.30 **
16. My academic advisor is available when I need help.	6.19	6.15 / 1.17	0.04	6.36	5.67 / 1.54	0.69	0.48 ***

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National Group Means are based on 36823 records.

Institutional Summary

Items: In Sequential Order

Item	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
17. There are sufficient courses within my program of study available each term.	6.51	6.01 / 1.22	0.50	6.48	5.35 / 1.59	1.13	0.66 ***
18. Parking lots are well-lighted and secure.	6.01	5.67 / 1.35	0.34	6.04	5.21 / 1.63	0.83	0.46 ***
19. Residence hall staff are concerned about me as an individual.	6.44	6.12 / 1.42	0.32	5.88	5.25 / 1.65	0.63	0.87 ***
20. Tutoring services are readily available.	5.96	6.44 / 0.90	-0.48	6.01	5.62 / 1.46	0.39	0.82 ***
21. My academic advisor is knowledgeable about requirements in my major.	6.62	6.30 / 1.27	0.32	6.51	5.87 / 1.48	0.64	0.43 ***
22. This campus provides online access to services I need.	6.32	6.03 / 1.24	0.29	6.31	5.64 / 1.42	0.67	0.39 ***
23. I am able to register for classes I need with few conflicts.	6.52	6.26 / 1.11	0.26	6.49	5.23 / 1.67	1.26	1.03 ***
24. I receive the help I need to apply my academic major to my career goals.	6.50	6.05 / 1.26	0.45	6.46	5.60 / 1.46	0.86	0.45 ***
25. I am able to take care of college-related business at times that are convenient for me.	6.31	5.92 / 1.24	0.39	6.27	5.47 / 1.42	0.80	0.45 ***
26. Counseling services are available if I need them.	6.37	6.01 / 1.44	0.36	6.06	5.68 / 1.44	0.38	0.33 ***
27. This institution helps me identify resources to finance my education.	6.24	5.37 / 1.47	0.87	6.20	4.99 / 1.69	1.21	0.38 ***
28. Security staff respond quickly to calls for assistance.	6.41	5.58 / 1.60	0.83	6.33	5.37 / 1.64	0.96	0.21
29. Faculty use a variety of technology and media in the classroom.	5.41	5.78 / 1.19	-0.37	5.74	5.58 / 1.37	0.16	0.20 *
30. There is an adequate selection of food available on campus.	6.07	4.88 / 1.75	1.19	6.15	4.27 / 1.99	1.88	0.61 ***
31. Students are made to feel welcome here.	6.72	6.26 / 1.21	0.46	6.42	5.70 / 1.49	0.72	0.56 ***

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*** Difference statistically significant at the .001 level

National Group Means are based on 36823 records.

Institutional Summary

Items: In Sequential Order

Item	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
32. Faculty provide timely feedback about my academic progress.	6.42	5.86 / 1.21	0.56	6.39	5.39 / 1.48	1.00	0.47 ***
33. Admissions counselors accurately portray the campus in their recruiting practices.	6.32	6.01 / 1.35	0.31	6.16	5.33 / 1.58	0.83	0.68 ***
34. There are adequate services to help me decide upon a career.	6.35	5.96 / 1.24	0.39	6.24	5.40 / 1.52	0.84	0.56 ***
35. I seldom get the "run-around" when seeking information on this campus.	6.20	6.03 / 1.24	0.17	6.17	4.98 / 1.77	1.19	1.05 ***
36. The quality of instruction I receive in most of my classes is excellent.	6.80	6.46 / 0.85	0.34	6.57	5.64 / 1.37	0.93	0.82 ***
37. There is a strong commitment to diversity on this campus.	6.25	5.71 / 1.40	0.54	5.87	5.41 / 1.57	0.46	0.30 **
38. I receive ongoing feedback about progress toward my academic goals.	6.03	5.46 / 1.45	0.57	6.18	5.19 / 1.55	0.99	0.27 **
39. Student disciplinary procedures are fair.	6.34	5.92 / 1.43	0.42	6.20	5.26 / 1.66	0.94	0.66 ***
40. Faculty are usually available to students outside of class (during office hours, by phone or by e-mail).	6.50	6.44 / 0.87	0.06	6.40	5.90 / 1.30	0.50	0.54 ***
41. Tuition paid is a worthwhile investment.	6.67	6.25 / 1.09	0.42	6.49	5.12 / 1.71	1.37	1.13 ***
42. Students are free to express their ideas on this campus.	6.57	5.98 / 1.29	0.59	6.31	5.38 / 1.63	0.93	0.60 ***
43. Mentors are available to guide my life and career goals.	6.63	6.10 / 1.24	0.53	6.19	5.36 / 1.58	0.83	0.74 ***
44. On the whole, the campus is well-maintained.	6.36	6.03 / 1.22	0.33	6.30	5.74 / 1.44	0.56	0.29 ***
45. Student activity fees are put to good use.	6.21	5.54 / 1.49	0.67	6.16	4.84 / 1.78	1.32	0.70 ***
46. Campus item: I am growing spiritually	6.88	6.61 / 0.84	0.27				

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 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 36823 records.

Institutional Summary
Items: In Sequential Order

Item	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
47. Campus item: I know at least one faculty member well	6.57	6.10 / 1.45	0.47				
48. Campus item: The school is an inclusive community	6.66	5.74 / 1.48	0.92				
49. Campus item: My life/mentor group experiences encourage community and spiritual growth	6.42	5.69 / 1.62	0.73				
50. Campus item: Chapel services continued positively to my spiritual growth	6.69	6.46 / 1.04	0.23				
51. Campus item: Special on-campus events (P-T, Global Awareness, Faith Forum) enhance student learning	6.02	5.96 / 1.37	0.06				
52. Campus item: The Ministry Center provides opportunities for Christian service, career counseling, and job placement.	6.28	6.20 / 1.07	0.08				
53. Campus item: New student orientation services help students adjust to college	6.23	5.78 / 1.34	0.45				
54. Campus item: A variety of intramural athletic opportunities are offered.	5.43	5.77 / 1.46	-0.34				
55. Campus item: Student activities (ex. Fallzark, PJs with the President, Welcome Week) enhance the student experience.	6.00	6.16 / 1.28	-0.16				
56. Cost as factor in decision to enroll.	6.01			6.16			
57. Financial assistance as factor in decision to enroll.	6.10			6.23			
58. Academic reputation as factor in decision to enroll.	6.08			6.23			
59. Future career opportunities as factor in decision to enroll.	6.14			6.38			
60. Personal recommendations as factor in decision to enroll.	6.22			5.80			
61. Distance from campus as factor in decision to enroll.	4.56			5.36			

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 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 36823 records.

Institutional Summary
Items: In Sequential Order

Item	Ozark Christian College - SSI			National Four-Year Privates Form B			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
62. Information on the campus Web site as factor in decision to enroll.	4.95			5.44			
63. Campus visits as factor in decision to enroll.	5.86			5.58			

National Group Means are based on 36823 records.

* Difference statistically significant at the .05 level
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 *** Difference statistically significant at the .001 level

Institutional Summary

Summary Items

Summary Item	Ozark Christian College - SSI	National Four-Year Privates Form B	Mean Difference
<p>So far, how has your college experience met your expectations?</p> <p>1=Much worse than expected 2=Quite a bit worse than I expected 3=Worse than I expected 4=About what I expected 5=Better than I expected 6=Quite a bit better than I expected 7=Much better than expected</p>	<p>Average: 5.48</p> <p>1% 0% 5% 12% 28% 24% 26%</p>	<p>Average: 4.71</p> <p>2% 3% 10% 30% 24% 14% 14%</p>	<p>0.77</p>
<p>Rate your overall satisfaction with your experience here thus far.</p> <p>1=Not satisfied at all 2=Not very satisfied 3=Somewhat dissatisfied 4=Neutral 5=Somewhat satisfied 6=Satisfied 7=Very satisfied</p>	<p>Average: 6.18</p> <p>0% 0% 2% 3% 7% 41% 43%</p>	<p>Average: 5.34</p> <p>1% 3% 7% 12% 17% 37% 20%</p>	<p>0.84</p>
<p>All in all, if you had to do it over, would you enroll here again?</p> <p>1=Definitely not 2=Probably not 3=Maybe not 4=I don't know 5=Maybe yes 6=Probably yes 7=Definitely yes</p>	<p>Average: 6.42</p> <p>0% 1% 1% 4% 5% 18% 68%</p>	<p>Average: 5.38</p> <p>3% 6% 6% 10% 12% 25% 34%</p>	<p>1.04</p>